

We need your images! (X-rays, MRI, CT scan)

We, Northern California Orthopaedic Associates, are an orthopedic practice. We treat patients with pain or disorders related to muscles or bones.

This means that the provider will almost 100% of the time, need to see **recent diagnostic IMAGING (X-ray, MRI, or CT scan)** of the body part you are being seen for.

Even if you don't think your ailment will require x-rays, it is always safe to get x-rays or call us and ask first. If you do not have your imaging prepared, the provider will NOT be able to properly evaluate, diagnose, and treat you (unfortunately they don't have x-ray vision!). Without the imaging complete ahead of time, WE WILL HAVE TO CANCEL AND RESCHEDULE your appointment. It is imperative that you have your x-rays done in time for your appointment.

HOW CAN I SHOW MY IMAGING? SEVERAL WAYS:

1) **ONLINE**

NCOA has the ability to view imaging from the following locations:

- Dignity Health
i.e. Mercy, Sierra Nevada Memorial Hospital
- RadNet Imaging
i.e. Diagnostic Radiological Imaging or DRI
- Sutter Imaging
- University Medical Imaging

* It is always a good idea to bring a copy of your x-rays just in case we cannot pull up your images online.*

2) **BRING THE IMAGES ON A DISC**

3) **BRING THE PLAIN X-RAY FILMS (NO PHOTOCOPIES OR PAPER PRINT OUTS)**

If you have an MRI or CT scan, please also bring a copy of the report.

I, _____, understand that I am ultimately responsible for having my images completed and ready for the provider prior to my appointment. I agree that if I do not come prepared with imaging, my appointment is subject to being cancelled and rescheduled. I understand that I may not be rescheduled for up to 8 weeks, depending on the provider's availability.

I, _____, understand that NCOA is NOT responsible for images getting lost in transit or not arriving in time via mail. This is why we recommend that you hand-carry your x-rays with you to your appointment. NCOA is not responsible for requesting the images from your doctor or facility for you. We see as many as 250 patients a week, and simply are not able to locate all the imaging for all our patients, although we are happy to assist you and refer you to imaging centers if you don't have imaging.

Thank you for your future cooperation,
Northern California Orthopaedic Associates